

196957

1999-132.C

Posted
jhs. 1/21/09**SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT****SOUTH CAROLINA OPERATIONS**

JAN 20 2009

COMPANY NAME

OneTone Telecom, Inc.

QUARTER / YEAR

4 / 2008

Month:	Oct	Nov	Dec
Number of Customer Access Lines	3823	3769	3705
Trouble Reports / Access Line (%)	3.1%	2.8%	2.9%
Customer Out of Service Clearing Times (%)	88%	89%	88%
New Installs Completed w/in 5 Days (%)	90%	92%	91%
Commitments Fulfilled (%)	90%	92%	91%

Comments / Explanations: _____

Person Making Report / Contact Information: _____

R. Scott Loggins 864-985-1735

RECEIVED

JAN 21 2009

PSC SC
DOCKETING DEPT.